​​**Booking Conditions**

Your contract is with World Exposures and Exclusive Ecuador operating in Ecuador as LOBOTRAVEL SAS. You, the client, are subject to the following conditions, and are deemed to have read and understood the following:

**Deposit & Cancellation Policy**

To confirm your reservation, a $3,500 non-refundable deposit is required. The balance will be paid by September 25, 2024. Your deposit can be made by check to World Exposures or a wire transfer to our bank or via credit card (5% credit card fee will be applied). **Cancellations received at any time after the payment is received are subject to forfeiture of 100% of the payment amount. “No-shows” for any reason are subject to a 100% cancellation fee. These conditions are strictly enforced. Travel insurance is mandatory.**

**CANCELLATION POLICY:** Deposits plus any other charges imposed by our suppliers at the time of cancellation will be forfeited if cancellations are made by passengers(s) after the initial deposits are received and reservations are processed. World Exposures must receive all cancellations in writing in a separate letter attached to an email, with a proper signature and documents that explain the reason for such cancellation. Cancellation charges are:

• 120 + days prior, 25% of total invoice
• 120 - 91 days prior to departure, 50% of total invoice
• 90 or less days prior to departure, 100% of total invoice

In addition to the above, you will be liable for any non-refundable deposits paid to suppliers on your behalf. There is no refund for partially completed tour or unused services of any kind and Exclusive Ecuador reserves the right to use the unused or canceled spaces at their discretion and convenience.

Please note that we need to have all your personal information and final itinerary approved 60 days before your arrival. Any new changes to your itinerary within this period will have a service charge of $250.00 per person.

TRIP CANCELLATION AND PERSONAL COVERAGE INSURANCE IS MANDATORY. (see below)

**Jurisdiction**

All matters concerning the tour operator (Exclusive Ecuador) portion of this booking shall be subject to Ecuadorian law. All matters concerning the World Exposures portion of this booking shall be subject to Virginia state law.

**Your Responsibilities**

You must ensure that all your travel documents, passport, visas, vaccination certificates, currency, and traveler's checks, are in order. World Exposures and Exclusively Ecuador are able to give general advice on these matters but cannot be held responsible for any information not stated in writing as indicated. Please let us know if you request special diet or facilities for disabilities. Exclusively Ecuador reserves the right to charge for all out-of-pocket expenses incurred, in compliance with clients’ needs.

**Diving Policy:**

Please bring all diving logs and any documentation showing proof of all open water dives. The Dive-master on the vessel will evaluate the passengers' diving performance and at his discretion decide whether a passenger can dive at a specific dive site. Galapagos diving is for very experienced divers only, due to the strong currents, surges, and cold waters.

**Cancellations or alterations by Exclusive Ecuador**

a) Alterations.
Exclusive Ecuador reserves the right at any time to make changes to your trip arrangements (including flights, transportation, hotels or other services). Such changes are often minor, but if not, we will advise you prior to departure.

b) Cancellations.
Some of our tours are based on group arrangements involving a minimum number of passengers. If this minimum number (12 passengers/6 cabins) is not reached, we reserve the right to cancel the departure and offer an alternative date or a refund of all moneys paid by you. Such cancellation will not take place 30 days before departure, and Exclusive Ecuador accepts no liability for compensations beyond this full refund.

Apart from these group departures, we will not cancel a tour for reasons within our control after you have made final payment of the balance. We may be forced to cancel a trip for reasons beyond our control (force majeure). For the purposes of this contract, we define “force majeure” as war or threat of war, civil action, riots, strikes, insurrections, decisions by governments, natural disasters, bad weather, changes of schedules of airlines, or similar circumstances beyond our control. We recommend adding the “security bundle” to your travel insurance.

In such cases World Exposures will inform clients who have booked directly without delay and will offer an alternative tour or comparable standard, if available, or a prompt refund of all moneys paid. World Exposures and Exclusive Ecuador accepts no liability of compensation beyond this full refund. If any of the causes for cancellation or amendments occur after the tour has begun, we reserve the right to allow the guides or associates to alter the itinerary and accommodation on your behalf, and where these amendments are made as a result of “force majeure”, (defined above), no compensation will be paid.

**Prices**

The price on a tour may be varied at any time before we have accepted your booking. After we have confirmed the booking to you, we will try to keep the price stable as long as the itinerary does not alter but may have to adjust items like airfare should those rates fluctuate.

**Insurance**

It is the responsibility of every traveler that he/she is adequately insured against personal accidents and medical expenses during his/her trip to Ecuador and Peru, as well as having travel, trip cancellation and baggage insurance to protect your travel investment. Travel Insurance is necessary to attend this group trip. A “security bundle” is advised as well.

World Exposures recommends the Preferred plan with Travel Guard:

https://advisors.travelguard.com/buy?pcode=&ta\_arc=137786

 World Exposures is happy to book this insurance for you.

**Baggage**

It must be made clear that all baggage and personal belongings are carried at the owner's risk. We are not responsible for damaged, delayed, or lost baggage for any reason. We highly recommend the purchase of travel, trip cancellation and baggage insurance. Baggage can get lost or delayed and the airline coverage in the event of a loss or delay is not comprehensive.
Keeping this consideration in mind, we have planned the arrival in Ecuador with an extra day before the cruise in the Galapagos starts.

**Vaccination**

All passengers are recommended to consult their personal physician for any personal vaccination recommendations. World Exposures asks all travelers to be fully vaccinated against Covid. At this moment, Yellow Fever is the only vaccine that is mandatory for this trip. We ask that you follow the official government guidelines:
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ATLANTA, GA 30333
Tel: (404) 639-3311
WEBSITE: www.cdc.gov